

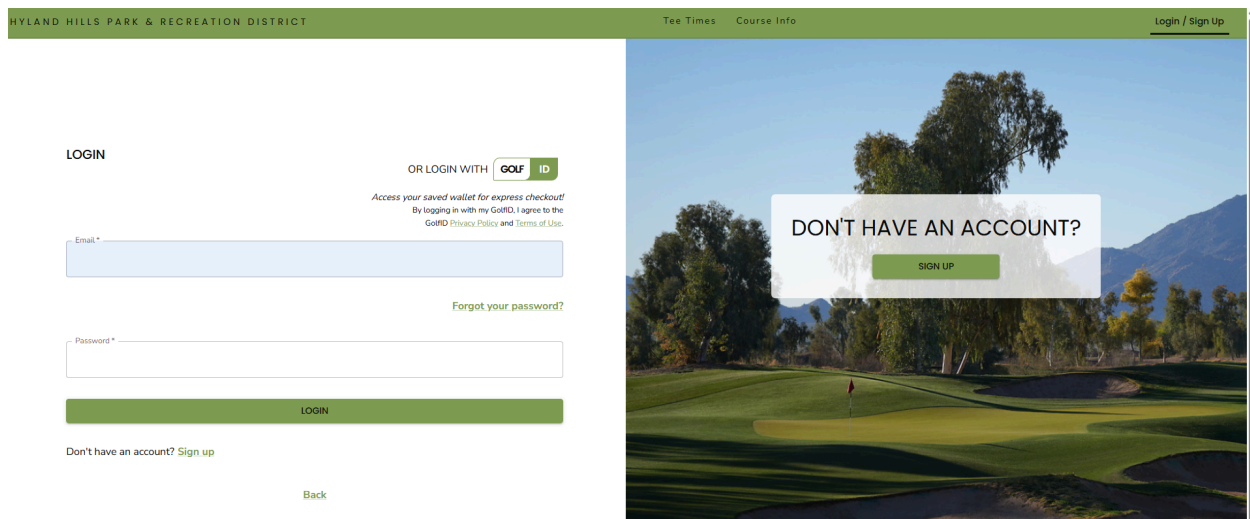
How to Book, Modify, and Cancel Tee Times on the Booking Engine

Book -

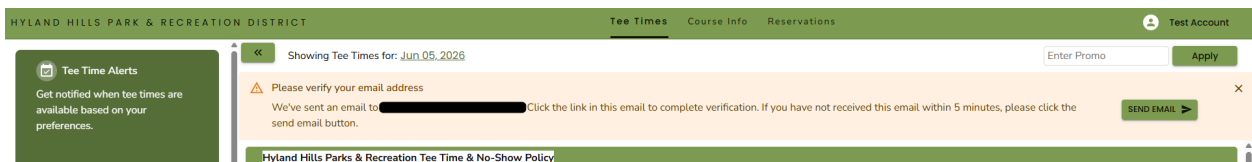
1. Login or Sign Up

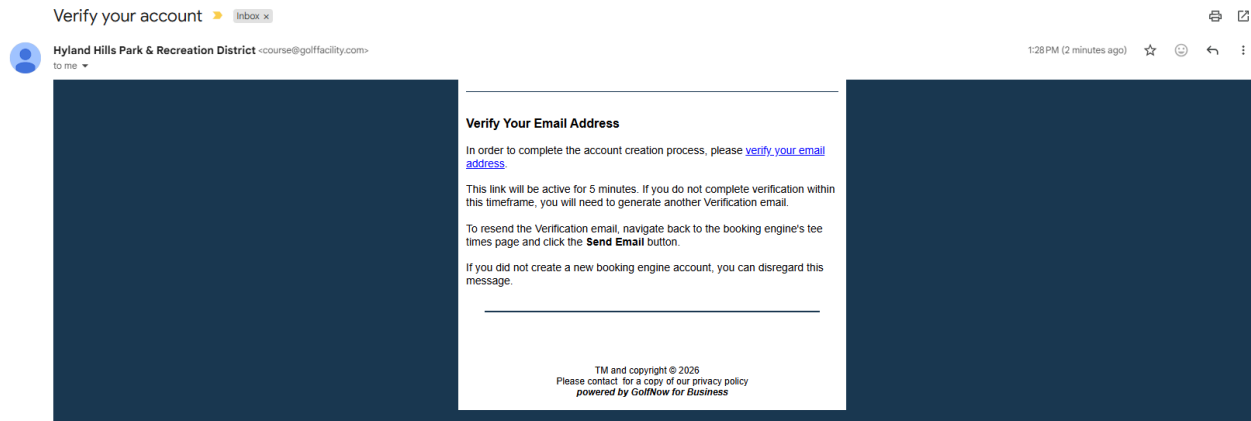
To book a tee time, you must have a registered account.

- If you already have an account, enter your credentials in the **Login** section and sign in.
- If you do not have an account, click **Sign Up** and follow the prompts to create one.



If you're creating a new account, you'll receive a verification email after completing the sign-up process.





2. Search for a Tee Time

Use the filters on the right-hand side of the page to find your desired tee time. You can refine your search using the following options:

- **Facility**
 - Hyland Hills Gold Course
 - Hyland Hills Blue Course
 - Hyland Hills South Par 3 Course
- **Date**
- **Time**
- **Number of Golfers**
- **Hole Count**

Please note - Cart availability is not guaranteed and may change due to course conditions or operational needs. While you may reserve a riding rate, golf carts may not be available at your selected tee time. In these situations, walking may be required.

3. Select your Tee Time

Once you've found your desired tee time, click **Choose Rate** to view the available booking options.

On this screen, you'll also have access to review the course's **No Show Policy** before completing your reservation.

1. Select the appropriate rate for your reservation.
2. Verify that the correct **Number of Golfers** is selected.
3. Review the booking details and policies.
4. Click **Add to Cart** to continue.

Hyland Hills Gold Course at 6:30 PM, Friday, June 5 ✕

<p>Select Rate</p> <div style="border: 1px solid #ccc; padding: 5px; margin-bottom: 5px; background-color: #e0f0e0;"> <p>\$57.00 18 Holes</p> <p>2 - 4 18 SELECTED RATE</p> </div> <div style="border: 1px solid #ccc; padding: 5px;"> <p>\$52.00 Walking</p> <p>2 - 4 18 SELECT RATE</p> </div>	<p>Tee time Description</p> <p>Hyland Hills Parks & Recreation Tee Time Reservation and No Show Policy: The purpose of this policy is to promote fair access to tee times and maximize course utilization by establishing clear expectations and procedures regarding reservations, cancellations, and no-shows.</p> <p>Reservations: All tee times must be booked online and secured with a valid credit card, which will be charged in the...</p> <p style="text-align: center;">Show more</p>	<p>Select Number of Golfers</p> <p style="text-align: center;"> <input type="button" value="1"/> <input checked="" type="button" value="2"/> <input type="button" value="3"/> <input type="button" value="4"/> </p> <p>Tee Time Details</p> <p> 18 holes</p> <p> Cart Included</p> <p style="text-align: center; background-color: #e0f0e0; padding: 5px; border: 1px solid #ccc; width: fit-content; margin: 0 auto;">ADD TO CART</p> <p style="text-align: center;">CLOSE</p>
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4. Checkout to Complete Your Reservation

On the checkout screen, review your contact information and ensure the following details are accurate:

- First Name, Last Name, Email Address, Mobile Number

Next, enter a valid credit card to secure your reservation. Before completing your purchase, you will be required to review and agree to the **Terms and Conditions** of the tee time reservation, including the course's **No Show Policy**.

Once all information has been entered and reviewed, click Complete Your Purchase to finalize your booking.

After your reservation is successfully processed, you will be directed to the **Order Complete** screen.

A confirmation email will also be sent to the email address associated with your account. This email will contain all of your booking details, including your tee time, course information, and reservation confirmation number.

YOUR ORDER IS COMPLETE:

BILLING DETAILS:

Full name: Test Account
Email: [REDACTED]
Phone: +15854101723

ORDER DETAILS:

	ITEMS	PRICE	QUANTITY	TOTAL
	Hyland Hills Gold Course June 5, 2026 6:30 PM (2 Players, 18 holes, Cart Included)			
1	Green Fees			
2	Test Account Reservation #423971365	\$57.00	2	\$114.00
3	Convenience Fee			\$0.00

Subtotal: \$114.00
Tax: \$0.00
Order Total: \$114.00

Paid Now: \$0.00
Due at Course: \$114.00
Total Due: \$114.00

MAKE ANOTHER PURCHASE

Confirmation#
423971365

Hi Test Account,

Thank you for your reservation at **The Greg Mastriona Golf Courses at Hyland Hills!**
Here are your tee time [reservation details](#):

Cart availability is not guaranteed and may change due to course conditions or operational needs. While you may reserve a riding rate, carts may not be available at your selected tee time, and walking may be required.

The Greg Mastriona Golf Courses at Hyland Hills - Gold
Friday, June 5, 2026
6:30 pm
2 Player(s)

Notes:

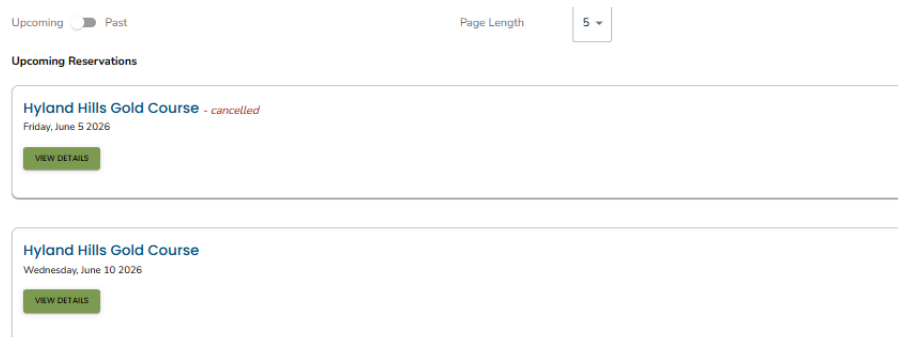
Modify or Cancel -

1. Access Your Reservations

To modify or cancel an existing tee time reservation:

1. Sign in to your account on the Booking Engine.
2. Click the **Reservations** tab at the top of the screen.

On the Reservations page, you'll be able to view both your past and upcoming tee times. Locate the reservation you'd like to modify or cancel, then click **View Details** to access the reservation information and available options.



2. Modify or Cancel Your Reservation

From the reservation details page, click **Cancel or Modify** to make changes to your booking.

You can:

- Update the number of golfers in your reservation
- Cancel your tee time entirely

Please note - Due to our cancellation policy, tee times cannot be modified or canceled within 24 hours of the scheduled tee time. If your reservation falls within this 24-hour window, the Cancel or Modify option will not be available.

3. Confirm and Submit Your Changes

After making your desired updates or choosing to cancel your reservation, click **Submit Cancellation** to finalize the change.

Once your request has been successfully processed, the updated reservation status will be reflected in the **Reservations** tab of your account.

You will also receive an email confirmation reflecting the updated reservation details or cancellation status.

Tee Times Course Info **Reservations**

Cancellation Request (Confirmation #Account|621020)

Success

We have successfully received your cancellation request and the course will be notified.

Confirmation#
423971670

Hi Test Account,

Your reservation has been cancelled.

Hyland Hills Gold Course
Wednesday, June 10, 2026
8:20 pm
4 Player(s)

Notes:

We're sorry to see you cancel your reservation, but we look forward to seeing you in the future. If you believe this cancellation was made in error, please give us a call at (303) 428-6526.